



Dana Baker, M.B.A.

Senior Director, Complex Care Program
Mayo Clinic
Jacksonville, Florida

With more than 20 years of experience in employee benefits, healthcare strategy, and employer-sponsored health plans, Dana helps organizations design innovative benefit solutions that improve access to high-quality care while maximizing the value of their healthcare investments.

She works closely with employers, third-party administrators, health plans, and navigation partners to develop strategies that improve the member experience, enhance care coordination, and support better clinical and financial outcomes.

A recognized national speaker, Dana frequently presents on topics including inclusive benefit design, optimizing healthcare spend, improving access to specialty care, chronic disease management, and emerging employer healthcare strategies.

Dana holds a bachelor's degree from Georgia Southern University and a Master of Business Administration from Northcentral University.