



Eric Griffin

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Eric Griffin is AI Practice Lead at Linea Solutions, where he helps pension and benefits organizations evaluate, prioritize, and adopt AI in practical, responsible ways. His work spans AI strategy, use-case prioritization, governance, procurement and implementation planning, and the integration of AI into broader modernization efforts.

Eric brings more than 15 years of experience in pension and benefits administration modernization, including complex Benefits Administration System (BAS) implementations and transformation initiatives for large statewide public retirement systems and Taft-Hartley plans. Throughout his career, he has worked at the intersection of technology, operations, vendors, and people, helping organizations move from strategy through execution while managing the organizational change required to make new capabilities useful in practice.

He also writes and speaks about AI adoption in the benefits industry, with a focus on human-centered implementation, accountable use, and applying AI to real operational problems.