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Amanda Zoeller Newman is the Regional Client Service Leader for the Northeast and Southeast regions of Gallagher Benefit Services. She manages a team of consultants and is responsible for the strategic direction and execution of the client experience of all Gallagher's benefits clients. Her expertise spans the middle and large markets, including a broad range of subject matter expertise across all areas of medical, dental and ancillary benefit administration with numerous carriers and plan designs. At Gallagher, Amanda has also held roles as a Lead Consultant, Client Service Leader, and Client Service director in Gallagher's NY/NJ Metro branch. Prior to joining Gallagher, Amanda worked as a lead consultant and producer for a large insurance agency in Florida. She holds the Senior Professional in Human Resources® (SPHR®) and Certified Employee Benefit Specialist® (CEBS®) designations. Amanda has served on multiple International Society of Certified Employee Benefit Specialists (ISCEBS) committees and has held several board positions in the New York Metro Chapter of ISCEBS.